

MO Prima
 c/o City of Jefferson
 Attn: Gail Strobe
 320 E. McCarty Street
 Jefferson City, MO 65101

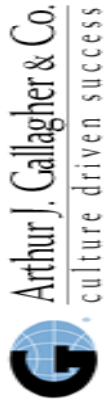
Deadlines:
 Early Bird Registration: **March 19**
 Hotel Reservations: **March 27**
 Final Registration: **April 1**



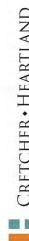
April 14—16, 2010

Special Thanks to our Sponsors:

PLATINUM



GOLD



Silver

- Athletic & Rehabilitation Center
- Coventry Workers Comp Svcs
- CorVel Corporation
- FM Global
- Gini L. Toyne & Associates
- Logicom
- McGriff, Seibels & Williams
- Midwest Employers Casualty
- Munich Re America Specialty
- OccuTech
- One Beacon Insurance
- Premier Work Comp Mgt.
- S & H Medical Management Services Inc

Sponsor list as of March 2, 2010. Complete list will be included with information received at conference. Please contact Reba Snavelly if your organization would like to be a conference sponsor.
rsnavely@joplinmo.org

Registration Information:
(One form per registrant, please)

2010 MO/KS PRIMA Annual Conference

NAME _____ COMPANY _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

PHONE _____ EMAIL _____

Wednesday, April 14	Thursday, April 15	Friday, April 16
_____ 11:30 AM GOLF OUTING	_____ CONFERENCE SESSIONS	_____ CONFERENCE SESSIONS
_____ 6:00 PM RECEPTION & DINNER	_____ EVENING ENTERTAINMENT***	

***Please register, due to limited space. Total amount enclosed \$ _____

Additional registration forms can be obtained at the MO website: <http://www.moprma.org> or at the KS website: <http://www.kansasprima.org>.

Please mail your registration form with a check made payable to MoPRIMA to:

MOPRIMA, c/o Gail Strobe, Treasurer, City of Jefferson, 320 E. McCarty St, Jefferson City, MO 65101

MO/KS PRIMA 2010 ANNUAL CONFERENCE

Golf Outing—New location this year:

The Ridge Golf Course
170 Seasons Ridge Rd.
Lake Ozark, MO 65049
www.4seasonsresort.com

Shotgun start at noon. Golfers must meet at clubhouse at 11:30!

Registration begins at 5 pm

Conference Schedule

Wednesday April 14th

- 11:30 am** Golf Outing— Seasons Ridge Golf Course
- 5:00 pm** **Registration**
- 6:00 pm** Opening Reception
Followed by dinner at 6:30

Thursday April 15th

Corporate Sponsor area open all day!

- 8:00 am** **Breakfast**
- 8:30 am** **Opening Remarks**
- 9:00 am** **Managing Stress Before it Manages You**
Speaker: Jim Wieberg, Capital Region Medical Center
Stress is a message our body sends that tells us we need to make some changes in the way that we are dealing with daily life. Participants will be offered practical suggestions for eliminating some stress and channeling other stress into productive energy. You will walk away, if you choose, with a plan to improve the quality and productivity of your daily life.
- 10:15 am** **Break**
- 10:30 am** **Risk Control Strategies that Work**
Speaker – Joey Page, Essential Risk Solutions
What is risk control and where does it fit in the real scheme of things? Is it just an internal function that is done as an aside? Or is it the cornerstone of a true risk management program? Learn from the retired risk manager of Plano, TX about what works
- 11:45 am** **Lunch**

REGISTRATION DETAILS

Registration Fees:	Early Bird through March 19	After March 19
MO/KS PRIMA Member	\$100	\$125
Non-member	\$125	\$150
Guest (social events)	\$ 50	\$ 75
Retiree/student	\$ 50	\$ 75
Golf Fee (full registrants only)	\$ 10	\$ 10

Lodging: Lodge of the Four Seasons, State Road HH, Lake Ozark, MO

For room reservations, call 888-265-5500.

Online: http://reservations.ihotelier.com/crs/g_login.cfm?hotelID=17336

Attendee code: **9664**

Group Rate is \$103.00 for a traditional room.

Deadline for room reservation at this rate is **March 27, 2010**.

MO/KS PRIMA 2010 ANNUAL CONFERENCE

Conference Schedule, continued

Thursday, April 15th, cont.

1:15 pm

Concurrent Sessions

A. Big Headaches can come in Small Packages

Speakers – Ray Lentz, MIRMA & Richard Spiers, Genesis Insurance
Many times, small seemingly harmless situations evolve into complex claim situations that are not only costly, but can bring a great deal of negative publicity to an entity.

B. Calming the Turbulence—Lessons Learned

Speakers – Allen Garner & Cheryl Tinsley, City of Independence
Learn about how the City of Independence has developed a Workers Compensation program focused on self-administration, appropriate medical care, and a focus on positive results.

2:15 pm Break

2:45 pm

Concurrent Sessions

A. Implications of an Aging Workforce

Speaker - Kim Salanski, Select Physical Therapy

This session will review the implications of aging on the workforce in general. In particular, the focus will be on the musculoskeletal system and common work injuries.

B. Post Offer Employment Testing Do's & Don'ts

Speaker – Jeff Weeks, Athletic & Rehabilitation Center
With changes in the ADA and a hiring environment fraught with legal risks, how do you ensure you're hiring the most appropriate candidate for the job and not your next work comp claim?

3:45 pm

Networking— Moderators—Carla Ahrens & Sid Cumberland

5:00 pm

Dinner on Your Own

8:00 pm

Trivia Night

Conference Schedule, continued

Friday, April 16th

8:00 am

Breakfast

8:30 am

Do you Pay, or Do you Pay BIG? Fleet Liability Management

Speaker – Oscar A. Goedecke, Travelers Insurance

On any single vehicle accident event, whether you pay or pay BIG can be directly impacted by how well you manage your fleet operations.

Principals of fleet safety management will be presented to assist managers and fleet administrators make better decisions, policies, and procedures to control these identified exposures.

9:30 am

Break

9:45 am

Negotiation 101

Speakers – Debbie Champion, Rynearson Suess Schnurbusch & Champion, LLC and Sarah Perry, City of Columbia

This session will explore the negotiation process and will discuss various negotiation "personalities" and how to address and counter those characteristics which may frustrate a compromise. Attendees will learn to implement certain strategies in the negotiation process. Whether negotiating the settlement of lawsuit, or who is going to take out the garbage, a few tools can help.

10:45 am

Verbal Judo—De-escalating Violent Behaviors

Speaker – Jessica Haden-Pitman, City of Columbia Police Dept
This training will discuss how to manage situations involving conflict with others while keeping yourself and your employees safe. This training may also help risk managers identify what things employees need to be aware of when dealing with violent behaviors in the workplace

11:45 am

Door Prize Drawing

12:30 pm

Missouri Chapter membership meeting